

Swim Ireland Education Appeals Process V1.0

Appeals Procedure – An appeal applies solely to assessment outcomes

If a learner feels there is a justified reason for disagreeing with the assessment made by the Course Tutor Assessor, the following procedures should be adopted;

1. All appeals should be written and submitted to the Education Office Manager within 10 days of completion of the assessment, stating the grounds of the appeal
2. Grounds for appeal are
 - i) Did not achieve the outcomes
 - ii) Not all assessment outcomes completed
3. Appeals will be reviewed by the Appeals Panel
4. The Panel will respond to the appeal within 21 days, with a copy of the response sent to the Education Office Manager

Swim Ireland Education Appeals Panel may;

1. Confirm the original assessment
2. Recommend that reassessment take place

In light of the above the learner may;

1. Accept the decision of the Appeal Panel
2. Request a reassessment
3. A fee of €150 will be charged where a practical reassessment is requested by the Learner